

Description

Configuration for substitute-switching spatially separated switching systems

5

Contemporary switching systems have a high level of internal operational reliability by virtue of the redundant provision of major internal components. Under normal operating conditions therefore (i.e. trouble-free operation, that is to say no external factors affecting operation, no protracted loss of power, etc.), a very high-level availability of the switching-oriented functions is achieved. However, when major external factors affect operation (e.g. fire, natural disasters, terrorist attacks or the effects of military action), the precautions taken to increase operational reliability are generally of little use, because the original and substitute components of the switching system are in the same location. As a result, if a disaster of this kind strikes, it is highly probable that both components will have been destroyed or will no longer be operational.

The result is a lengthy complete failure, as happened on September 11, 2001 in New York, for example. Added to which, extensive logistical and technical effort is required and considerable expertise needed to restore the failed communications function in such a case. In practice, this means that the actual failure can last much longer than would have been necessary for technical reasons. The consequences of this can range from massive financial losses to the paralysis of economic activity or the virtual collapse of the infrastructure, especially in relatively small countries.

The fact that an organization or a society is dependent on or vulnerable as regards properly functioning communications could

make switching systems an attractive target for terrorist attacks or even military action.

A solution proposed in the prior art is geographical redundancy
5 where one redundant switching system is to be provided in the network for a plurality of switching systems (1:n redundancy). From the hardware perspective there is therefore a complete, redundant switching system which, under normal circumstances, is offline and has an empty database. The said system is
10 designed so that, with its hardware configuration, it can replace a failed switching system. If one of the n switching systems fails completely therefore, the most recent backup of its database is retrieved, and the redundant switching system is brought into service with this database. Once the redundant
15 switching system has been powered up, it can take over the function of the failed switching system.

This proposal requires only a single redundant switching system for further n switching systems, as a result of which the
20 provision of geographical redundancy is relatively inexpensive for the network operator. However, this advantage has a number of serious associated disadvantages as indicated below.

Thus, it is absolutely imperative for the most recent backup of
25 the failed switching system's database to have remained intact or to have been transferred intact to the location of the redundant switching system. To achieve this, copies of the databases of all the switching systems theoretically to be switched to the backup system must be transferred, or be
30 rapidly transferable, to the redundant switching system at short time intervals (e.g. every week) under normal operating conditions. Whichever technical solution is selected, a considerable amount of work is thus involved, and hence a considerable level of recurring costs.

However, even if the most recent backup of the database has been loaded intact, this will normally never be a complete replica of the failed switching system's database. For example, 5 in the period since the last backup, administrative or configurative changes or the subscriber's own input may have been input into the database and may now be missing. The same applies to the charging information, which is important to the network operator. One particular problem here is the fact that 10 the difference between the database current at the time of failure and the database of the most recent backup is generally unknown, and complete restoration is therefore not possible. There is therefore the risk that the backed-up (old) database may be inconsistent with the databases of the partner switching 15 systems, which may prevent switching-oriented operator control of subscribers and trunks. Successfully powering up a redundant switching system thus by no means ensures that it will operate trouble-free down to subscriber/line level.

20 Furthermore, the redundant switching system has to be included in any expansion and modification measures undertaken on the other switching systems. The redundant system has to be expanded and structured such that the database of the other switching systems becomes accessible there without limitation 25 or manipulation. The performance requirements must also be equally or better met by the redundant switching system. All this means that the network operator is faced with greater complexity in terms of network planning and the engineering of the network switches and, furthermore, is tied to the same 30 manufacturer at the level of the redundancy unit.

The object of the invention is therefore that of providing a network structure for how a geographical redundancy of

switching systems can be developed so that, in the event of a fault, a failed switching system will reliably be switched efficiently over to a redundancy partner.

- 5 Proceeding from the features indicated in the preamble of Claim 1, this object is achieved by virtue of the features claimed in the characterizing part.

A substantial advantage of the invention is considered to be
10 the fact that the switchover takes place quickly, reliably and automatically, irrespective of whether the switching system that is to be switched to a backup system has packet-based and/or TDM-based interfaces. This is achieved by assigning, to each switching system that is to be protected, an identical
15 clone as redundancy partner with identical hardware, software and database. The clone is in a powered-up state but is not performing switching functions. A high-availability 1:1 redundancy of switching systems distributed over a plurality of locations is thus defined. The active switching system and its
20 redundancy partner are controlled over the packet network by a remote primary monitor with real-time capability (i.e. in the seconds range). The said monitor can consist of hardware and/or software. The achievement of the most reliable solution possible is thus conditional on the distinct spatial separation
25 of the active switching system and its redundancy partner, the management system and the monitor.

When the switch is made to the backup system moreover, an address change visible to the communication partners is avoided
30 as needed. As a result, from the perspective of the subscribers and connection lines there is only a brief period of non-availability, thus enabling stable connections to be saved when the switch is made to the backup system. Lastly, any charging

data and the subscriber's own input are preserved as far as possible and no incorrect charges are recorded.

A further advantage of the invention is considered to be the
5 introduction of a new "hot standby" state for switching
systems. This state is marked by the presence of a current
database, active applications - especially switching-oriented
processes, and the outward blocking of all switching-oriented
interfaces of the clone: this means the full activity of all
10 the components with the exception of the packet-based
interfaces (and possibly the execution of switching-oriented
changes of state).

With a solution of this kind, the invention is normally also
15 applicable to a system that is just a softswitch or just a TDM
switch and to the whole range of hybrid configurations (hybrid
switches).

Advantageous developments of the invention are indicated in the
20 dependent claims.

The invention is explained in more detail below with reference
to an exemplary embodiment shown in the drawing, wherein:

25 Figure 1 shows the network configuration according to the
invention in the case of a locally redundant
monitor;

Figure 2 shows the network configuration according to the
30 invention in the case of a geographically and
locally redundant monitor.

Fig. 1 shows a configuration according to the invention, where
each switching system to be protected (e.g. S₁) is assigned an

identical clone as redundancy partner (e.g. S_{1b}) with identical hardware, software and database. The clone is in a powered-up state but is not performing switching functions (hot standby operating state). A high-availability 1:1 redundancy of
5 switching systems distributed over a plurality of locations is thus defined.

If the switching systems S_1 , S_{1b} have TDM components, at least one cross-connect device CC capable of switching the whole of
10 the TDM traffic between the switching system S_1 and the redundant switching system S_{1b} is also required. Under normal operating conditions, the TDM routes of the switching system S_1 enter or exit at the point CC_1 of the cross-connect device CC and exit or enter again at the point CC_a . The TDM routes of the
15 switching system S_{1b} enter the cross-connect device CC at the point CC_{1b} or originate there in the return direction. No through-connection is made, however.

According to Fig. 1, both switching systems (switching system
20 S_1 and the clone or redundancy partner S_{1b}) are controlled by the same network management system NM. They are controlled in such a way that the current state of the database and software of the two switching systems S_1 , S_{1b} is kept identical. This is achieved by every administration and maintenance command, every
25 configuration command and every software update, including patches, being identically issued to the two partners. A spatially remote, identical clone to a switch in operation, with an identical database and identical software release, is thus defined.

30

The database normally includes all semi-permanent and permanent data. Here "permanent data" is understood to mean the data which is filed as a code in tables and which can be modified only by means of a patch or software update. The term "semi-

permanent data" is understood to mean the data which enters the system, for example via the user interface, and which is stored there for a relatively long time in the form of the input.

Except for the configuration states of the system, this data is
5 itself not generally modified by the system. Not included in the database is the transient data accompanying a call, which the switching system stores for only a short time and which is generally of no importance once a call has finished, or status information, which constitutes transient overlays or extensions
10 of configuratively preset base states (a port could thus be active in the base state but momentarily not accessible as a result of a transient (temporary) fault).

The switching systems S_1 , S_{1b} also both have at least one
15 active, packet-oriented interface with the common network management system NM. According to Fig. 1, these are the two interfaces IF_1 . Here the two interfaces IF_1 are in an active operating state ("act"). However, in the case of the switching system S_1 , all the remaining packet-oriented interfaces
20 $IF_2 \dots IF_n$ are also active. In the case of the switching system S_{1b} , on the other hand, the remaining interfaces are in the "idle" operating state. Idle means a state where the interfaces do not permit any switching-oriented communication but can be activated externally, i.e. by a primary monitor with real-time
25 capability located outside switching system S_1 and switching system S_{1b} . The monitor can be in the form of hardware and/or software and, in the event of a fault, switches over to the clone in real time. Real time here means a time-span of a few seconds. Depending on the quality of the network, a higher
30 switchover detection time-span can also be defined. According to Fig. 1, the monitor is duplicated in the form of the controlling system SC and to be on the safe side (local redundancy).

The interfaces I_n are packet-based and thus constitute communications interfaces with packet-based peripheral devices (for example IAD, SIP proxy devices) and with remote packet-based switches (S_x) and packet-based media servers (MG). As can be seen from Fig. 1, they are controlled indirectly by the controlling system SC (switch controller, SC). This means that the controlling system SC can activate and deactivate the interfaces IF_n and can thus switch back and forth at random between the "act" and "idle" operating states.

10

The configuration according to Fig. 1 is intended to represent the default configuration. This means that switching system S_1 is performing switching functions, while switching system S_{1b} is in a hot standby operating state. This state is marked by a current database and full activity of all the components with the exception of the packet-based interfaces (and possibly the execution of switching-oriented changes of state). The (geographically redundant) switching system S_{1b} can thus be rapidly transposed into the active switching state by the controlling system SC by virtue of the activation of the interfaces $IF_{2..n}$.

20

If TDM information flows are transmitted or received by the switching system S_1 , a cross-connect device CC is required. The said device also has (at least) one packet-based (always active) interface IF_{cc} and is connected both to the network management system NM and optionally to the controlling system SC. The controlling system SC and network management system NM can switch the cross-connect device CC over at any time (the controlling system SC under normal conditions and the network management system NM in emergencies). An important aspect is considered to be the fact that the two geographically redundant switching systems S_1 , S_{1b} , and the network management system NM

30

and the duplicated controlling system SC, must each be distinctly spatially separate.

The controlling system SC communicates to the network management system NM regularly or as needed on request the current operating state of the switching systems S_1 and S_{1b} (act/standby, state of the interfaces) and its own operating state. The functions of the controlling system SC can optionally be partly or even wholly performed by the network management system NM. To be on the safe side, the network management system NM should also be capable of completing the above-described switchovers manually. Automatic switchover can optionally be blocked, with the result that the switchover can only be carried out manually.

The switching systems S_1 and S_{1b} themselves can also regularly check whether their packet-based interfaces are active. If that is not the case for the interfaces $IF_{2...n}$, it can be indirectly concluded that a hot standby state exists and certain alerts generated by the non-availability of the interfaces $IF_{2...n}$ can be selectively blocked. In this way it is also possible to detect the transition of a switch from hot standby to active, which enables selective measures to be taken as appropriate at the start of the switching traffic.

To enable the switchover from switching system S_1 to switching system S_{1b} to be executed as reliably and precisely as possible whenever there is a major failure of switching system S_1 , it is recommended that the packet-based interfaces of the switch go into the idle state automatically whenever they lose contact with their central unit (if there is one).

The packet addresses (IP addresses) of the interfaces $I_{2...n}$ of the switching system S_1 and their corresponding partner

interfaces of switching system S_{1b} can be identical but do not need to be so. If they are identical, the switchover is perceived only by upstream routers. For the partner application in the network, however, it is completely transparent. A term
5 also used in this context is "IP failover function". If the protocol controlling an interface permits a switchover of the communication partner to another packet address, as is the case with, for example, the H.248 protocol (a media gateway can independently establish a new connection to another media
10 gateway controller with another IP address), the IP addresses can also be different.

If the switchover from switching system S_1 to switching system S_{1b} was due to a network problem and switching system S_1 has no
15 hardware problems, switchover will also be the correct action, since switching system S_1 was no longer sufficiently accessible and so there was possibly a substantial failure in terms of its switching functions. Thus, the controlling system SC should, as far as possible, be connected to the network in such a way as
20 to effectively preclude isolated failure of the connection between the switching system S_1 and the controlling system SC while the switching system S_1 is still accessible in terms of its switching functions. The switchover of the operating states of switching system S_1 and switching system S_{1b} (act \rightarrow stb or
25 stb \rightarrow act) can also be coordinated by the central parts (CP) of the switches.

According to a development of the invention, the controlling system SC used is the central computer of a further switching
30 system. Thus a controlling system with the highest availability then exists. The functionality of the controlling system SC can also be reduced to simple detection of the need for the switch to a backup system. Initiation of the switchover is thus carried out over the network management system NM, that is to

say, is shifted to the operator. This means that upstream multiplexers and cross-connect devices then no longer have to be controlled by the controlling system SC either.

- 5 According to a development of the invention, a direct communications interface can be established between switching system S_1 and switching system S_{1b} . The said interface can be used for updating the database, e.g. in respect of SCI (Subscriber Controlled Input) and charging data, and for the
- 10 exchange of transient data of individual connections or essential further transient data (e.g. H.248 Association Handle). The disruptions to operations can thus be minimized from the perspective of subscribers and operators.
- 15 The semi-permanent and transient data can then be transferred by the active switching system to the redundant standby switching system in a cyclic time-slot pattern (update) or in full after the end of the failure. The advantage of the SCI data update is that the cyclic restore on the standby system is
- 20 avoided and the standby system always has up-to-date SCI data.

As a result of the update of stack-relevant data, such as the H.248 Association Handle, the transfer of the peripherals to a backup system can be concealed from the peripherals and the

25 failure times can be reduced even further.

The control protocol between the controlling system SC and the cross-connect device CC can be a standard OAM protocol (e.g. SNMP) and can correspond to that of the network management

30 system NM.

A major failure of the switching system S_1 is assumed in the following. Owing to the geographical redundancy, it is highly likely that the clone (switching system S_{1b}) is just as

unaffected as the controlling system SC. The controlling system SC identifies the failure of switching system S_1 since a sufficient number of interfaces of switching system S_1 no longer respond.

5

The controlling system SC, responding to identification of the failure of switching system S_1 , switches the geographically redundant switching system S_{1b} into an active operating state and deactivates the remainder of the failed switching system S_1 . Following repair or recovery, the said system S_1 goes into the hot standby operating state. Manual intervention may be necessary to load the current database from switching system S_{1b} when powering up switching system S_1 . If both controlling systems SC are destroyed, the switchover can also be performed manually from the network management system NM.

15

The same procedure also works in the two special cases where just a softswitch or just a TDM switch is used. In the first case, the system must just be envisaged without the cross-connect device CC and the associated handling. In the second case, there is only one packet-based interface, namely the interface with the network management system NM. Accordingly, only this interface is monitored by the controlling system SC and used as the switchover criterion. To be on the safe side, the said interface should be physically duplicated for this application. If there is just a TDM switch without any packet-based interface whatsoever, the said switch must be expanded by adding a physically duplicated interface of this kind used solely for monitoring by the controlling system SC.

20

25

30

The solution according to the invention can also be applied to faulted communication between switching system S_1 and the controlling system SC as long as the switching system S_1 is still operational as a platform. The controlling system SC

accesses the switching system S_1 over the same routers as the switching traffic. Only the IP core network lies in between. In this case the controlling system SC has no contact with the switching system S_1 but it does with the switching system S_{1b} .

5 The switching system S_1 does, however, still perform switching functions and has contact with its switching-oriented network partners. The controlling system SC, after identifying a (supposed) failure of switching system S_1 , now activates the redundant switching system S_{1b} but cannot deactivate switching
10 system S_1 .

The switching system S_1 has active interfaces IF and responds to the ARP requests of the routers upstream of the system. However, switching system S_{1b} also has active interfaces IF and
15 responds to the ARP requests of its upstream routers. The same IP addresses might therefore be allocated twice (split brain).

Fig. 2 shows a development of the configuration shown in Fig. 1. According to Fig. 2, two controlling systems SC_1 , SC_2
20 are provided. The difference between this and the configuration shown in Fig. 1 is the provision of two controlling systems SC_1 and SC_2 , which are accommodated at different locations. The controlling system SC thus consists of two halves SC_1 and SC_2 . Controlling system SC_1 is connected to switching system S_1 , S_{1b}
25 and the redundant controlling system SC_2 . Controlling system SC_2 is likewise connected to switching system S_1 , S_{1b} and to its redundant controlling system SC_1 . The two (spatially separated) controlling systems SC_1 and SC_2 monitor each other.